



OnGuard® Cardholder Self Service module for OnGuard 7.2 and up

Automate access requests for improved security and enhanced productivity

Make access requests more accessible with the OnGuard Cardholder Self Service module.

Streamline and simplify your business's process for requesting access with the OnGuard Cardholder Self Service (CSS) automated access request manager. Designed with an intuitive, web-based interface, OnGuard CSS reduces access approval workloads, prevents errors and speeds up the approval process, giving you a more efficient and secure way to manage requests.



An innovative new way to manage access requests.

Building on Lenel's history of innovation in delegated access management—which began with OnGuard® Area Access Manager and Web Area Access Manager—the **OnGuard Cardholder Self Service (CSS)** module provides an automated, integrated and innovative approach to handling cardholder requests for access.

When added on, OnGuard CSS installs two intuitive and easy-to-use web interfaces, one for cardholders and the other for access managers. These interfaces empower cardholders to self-manage access requests, and allow access managers to conveniently approve, deny or hold requests—all while providing an audit trail for access request decisions.

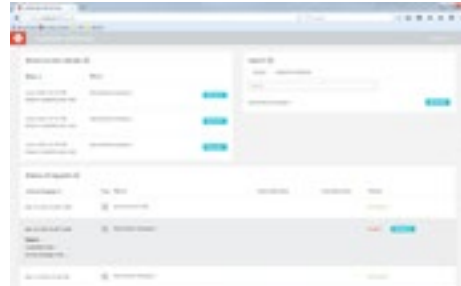
OnGuard CSS responds to your business needs quickly, efficiently and cost effectively:

- Reduces operational costs by reducing the workload on approvers
- Improves cardholder productivity by reducing time spent waiting for access request approvals
- Increases cardholder satisfaction through convenient self-service options and on-demand insight into the status of access requests



The OnGuard CSS portal gives cardholders complete information exactly when they need it:

- Review list of unsuccessful access attempts
- Request temporary or permanent access to readers or access levels
- Search readers (using friendly names) and request access
- Optionally enter note or reason for needing access
- See pending and processed requests



The Access Manager portal allows managers to handle requests intelligently and expediently:

- Email sent to appropriate approver when new requests are received
- Email sent to cardholder when request has been processed
- Approve/deny/hold access requests
- Optionally provide reason or note
- See list of pending requests

Licensing

An Active Directory account is required in OnGuard for each cardholder who will have access to OnGuard CSS. The OnGuard CSS function is licensed on an annual basis. A valid Lenel® Software Upgrade and Support Plan (SUSP) is required for the OnGuard system in order to obtain an OnGuard CSS license. OnGuard Area Access Manager licenses are also required for access managers.



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To enable OnGuard CSS for your OnGuard system, please contact your local Lenel VAR.

Specifications subject to change without notice.

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