

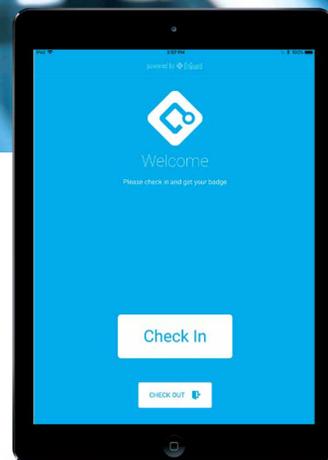


OnGuard® Visitor Self Service mobile app for OnGuard 7.2 and up

# A new level of convenience and security has arrived.

## Customize your front lobby experience with the OnGuard Visitor Self Service mobile application.

Automate guest procedures and streamline visitor processing with the OnGuard® Visitor Self Service (VSS) mobile app. Part of OnGuard's integrated visitor management solution, this intuitive application allows employees to pre-register visitors by emailing a barcode that gets scanned on the visitor's arrival. Extremely flexible, VSS can be customized based on an organization's requirements, whether it's documents that need to be signed or videos that need to be viewed as part of visitor protocol.



# The OnGuard® Visitor Self Service mobile app delivers more convenience, security and flexibility

The OnGuard® Visitor Self Service (VSS) mobile application from Lenel simplifies the visitor management process. Pre-registration saves time on administrative tasks and provides the front desk and security personnel with key information on visitors to the property ahead of time.

The VSS app is designed for customers who prefer an 'unattended lobby' experience. Visitors interact directly with the app ahead of their visit, paving the way for a seamless experience upon arrival at the premises.

## A simple process preserves security and existing procedures:

- Hosts pre-register their visitors
- OnGuard sends a scannable barcode via email to pre-registered visitors
- Upon arrival, scanning the barcode via an iPad® camera pre-populates the visitor registration form
- iPad camera integration allows temporary photo badges to be printed during registration\*
- Ability to print host name\*\* and visitor check-in time on a visitor badge using VSS on a mobile device
- New capability to upload a video as part of the required documentation for the visitor to view at sign in



## OnGuard Visitor Self Service automates the process while enhancing the visitor experience:

- Sleek, easy-to-use and customizable interface
  - Visitor pre-registration gives front desk and security personnel the information they need to keep your business secure
  - Company compliance forms can be uploaded for the visitor to virtually sign during check-in
  - No cumbersome visitor logs
  - Badge creation requires no additional image-capture hardware\*
  - Companies can now add a document for visitors to review before they arrive or are granted access to facilities
  - New admin policy settings enable the assigning of required documents based on visit type
  - Ability to save an iPad image of the VSS configuration in OnGuard's database, and download that image to any iPad.\*\*
- \* A supported AirPrint®-enabled printer required.*  
*\*\*OnGuard version 7.4 and above is required to enable these features in VSS.*

## Licensing

Apple® iPad not included. Each iPad requires an OnGuard VSS license. A valid Lenel® Software Upgrade and Support Plan (SUSP) is required for the OnGuard system in order to obtain an OnGuard VSS license. An in place OnGuard Visitor client or OnGuard Front Desk is a prerequisite, so it is required for Visitor Self Service to function.



[LenelS2.com](http://LenelS2.com)

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2018/10 (90789)

To enable OnGuard VSS for your OnGuard system, please contact your local Lenel VAR.