Automate guest procedures and streamline visitor processing with the OnGuard® Visitor Self Service (VSS) iPad® app. Part of the OnGuard system’s integrated visitor management solution, this intuitive application allows employees to pre-register visitors by emailing a barcode that gets scanned upon the visitor’s arrival. Extremely flexible, the VSS app can be customized based on an organization’s requirements, whether it’s documents that need to be signed or videos that need to be viewed as part of visitor protocol.

OnGuard Visitor Self Service iPad app for OnGuard 7.5 and up

A new level of convenience and security has arrived.

Customize your front lobby experience with the OnGuard Visitor Self Service iPad app.

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The OnGuard Visitor Self Service iPad app delivers more convenience, security and flexibility

The OnGuard Visitor Self Service iPad app, implemented as an iPad kiosk service, simplifies the visitor management process and increases convenience for visitors, lobby attendants and hosts. Pre-registration streamlines check-in, saving time and providing security personnel with key information on visitors, in advance of their visit.

The OnGuard VSS app is designed for customers who prefer an ‘unattended lobby’ experience. Visitors interact directly with the app on-premise, with automated upload of pre-registered visitor details from the OnGuard system upon arrival, paving the way for a seamless experience.

OnGuard Visitor Self Service iPad app automates the process while enhancing the visitor experience:

- Sleek, easy-to-use and customizable interface
- Visitor pre-registration gives front desk and security personnel the information needed to keep their business secure
- Company compliance forms can be uploaded for the visitor to virtually sign during check-in
- No cumbersome visitor logs
- Badge creation requires no additional hardware
- Non-Disclosure Agreement (NDA) with visitor details can be stored and emailed***
- Companies can now add a document for visitors to review before they arrive or are granted access to facilities
- New admin policy settings enable the assigning of required documents based on visit type
- Ability to save an iPad image of the VSS configuration in the OnGuard system database, and download that image to any iPad**
- iPad camera integration allows temporary photo badges which include host name and visitor check-in time, to be printed during registration*
- Ability to print host name** and visitor check-in time on a visitor badge
- Capability to upload a video as part of the required documentation for the visitor to view at sign in
- Expanded language options for welcome and sign-in screens***
- Language selection enabled for each unique visitor***

Licensing

Apple® iPad not included. Each iPad requires an OnGuard VSS license. A valid LenelS2 Software Upgrade and Support Plan (SUSP) is required for the OnGuard system in order to obtain an OnGuard VSS license. An in place OnGuard Visitor client or OnGuard Front Desk Windows® client is a prerequisite for the OnGuard Visitor Self Service app to function.

LenelS2.com

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